

Dear Neil and Staff,

I'm sorry I did not get a chance to say proper good-byes. Let me take this opportunity to thank everyone for their role in putting me on the road to recovery. Your entire staff works as a cohesive team and each member played an important role in my healing. Whether it was massage, exercise, making an appointment or dealing with the insurance company, every single person made my life a little easier. Your professionalism and sincerity touched my heart.

In the first several weeks of my injury when the pain was unbearable, the only relief I got was from your therapy. It truly got me through some very dark days. Although I'd heard 'listen to your body' a million times, I now understand what it means and we've begun communicating regularly. Getting back to 'normal' is many, many months away, but I continue to do the exercises and use the other skills you've given me on a regular basis and get stronger every day.

Neil, Dawn, Chris, Mary Lou, Loretta and Anna Maria -- you are the best. It must be wonderful to make a positive difference in the lives of your patients. I hope to see you again on a non-professional basis but I am comforted to know that the type of healing you provide is there when I need it.

Best Wishes to all,
Mary Ann D.